

**From:** Roger Gough Cabinet Member for Children, Young People and Education  
Andrew Ireland, Corporate Director of Social Care, Health and Wellbeing

**To** Children's, Young People and Education Cabinet Committee – 22 June 2017

**Subject:** **SPECIALIST CHILDREN'S SERVICES PERFORMANCE SCORECARD**

**Classification:** Unrestricted

**Electoral Divisions:** All

**Previous Pathway of Paper:** None

**Future Pathway of Paper:** None

**Summary:** The Specialist Children's Service performance scorecard provides members with progress against targets set for key performance and activity indicators.

**Recommendation:** The Children's, Young People and Education Cabinet Committee is asked to **CONSIDER** and **COMMENT** on the performance scorecard.

## 1. Introduction

1.1 Appendix 2 Part 4 of the Kent County Council Constitution states that:

"Cabinet Committees shall review the performance of the functions of the Council that fall within the remit of the Cabinet Committee in relation to its policy objectives, performance targets and the customer experience."

1.2 To this end, each Cabinet Committee receives performance scorecards.

## 2. Children's Social Care Performance Report

2.1 The scorecard for Specialist Children's Services (SCS) is attached as Appendix A.

2.2 The SCS performance scorecard includes latest available results which are for April 2017.

2.3 The indicators included are based on key priorities for Specialist Children's Services as outlined in the Strategic Priority Statement, and also includes operational data that is regularly used within the Directorate. Cabinet Committees have a role to review the selection of indicators included in scorecards, improving the focus on strategic issues and qualitative outcomes.

2.4 The results in the scorecard are shown as snapshot figures (taken on the last working day of the reporting period), year-to-date (April-March) or a rolling 12 months.

- 2.5 Members are asked to note that the SCS scorecard is used within the Children's, Young People and Education Directorate to support the Transformation programme.
- 2.6 A subset of these indicators is used within the KCC Quarterly Performance Report which is submitted to Cabinet.
- 2.7 As an outcome of this report, members may make reports and recommendations to the Leader, Cabinet Members, the Cabinet or officers.
- 2.8 Performance results are assigned an alert on the following basis:

**Green:** Current target achieved or exceeded

**Red:** Performance is below a pre-defined minimum standard

**Amber:** Performance is below current target but above minimum standard.

### 3. Summary of Performance

- 3.1 There are 43 measures within the SCS Performance Scorecard which have a RAG (Red, Amber, Green) rating applied.
- 3.2 For April 2017, 19 performance measures are rated as Green, 19 as Amber and five as Red. Exception reporting against these five measures is included within the attached report. The report also includes a separate page showing the impact of the cohort of Unaccompanied Asylum Seeking Children (UASC) upon the relevant performance measures.

### 4. Recommendations

<b>4.1. Recommendations:</b> The Children's, Young People and Education Cabinet Committee is asked to <b>CONSIDER</b> and <b>COMMENT</b> on the performance scorecard.
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### 5. Background Documents

None

### 6. Lead Officer

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